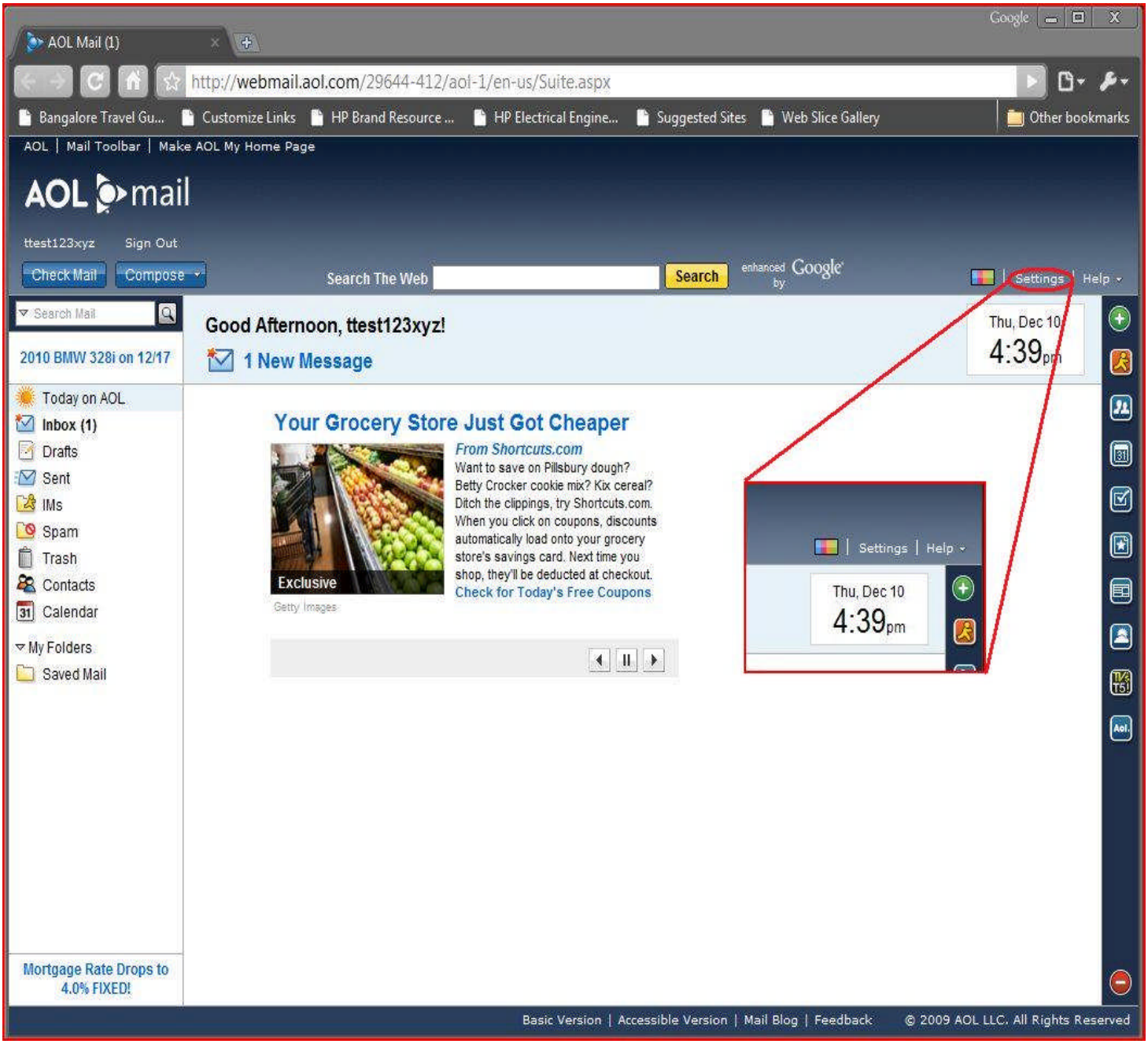
After logging on to AOL Mail, customers may come across Ulead MP3 Codec v 1.0.18 popup/ error message. This popup/ error message leaves customer with no choice but to close it. Customers will not be able to use their notebook unless they close it out. In some instance, this popup/ error message will result in IE not responding.

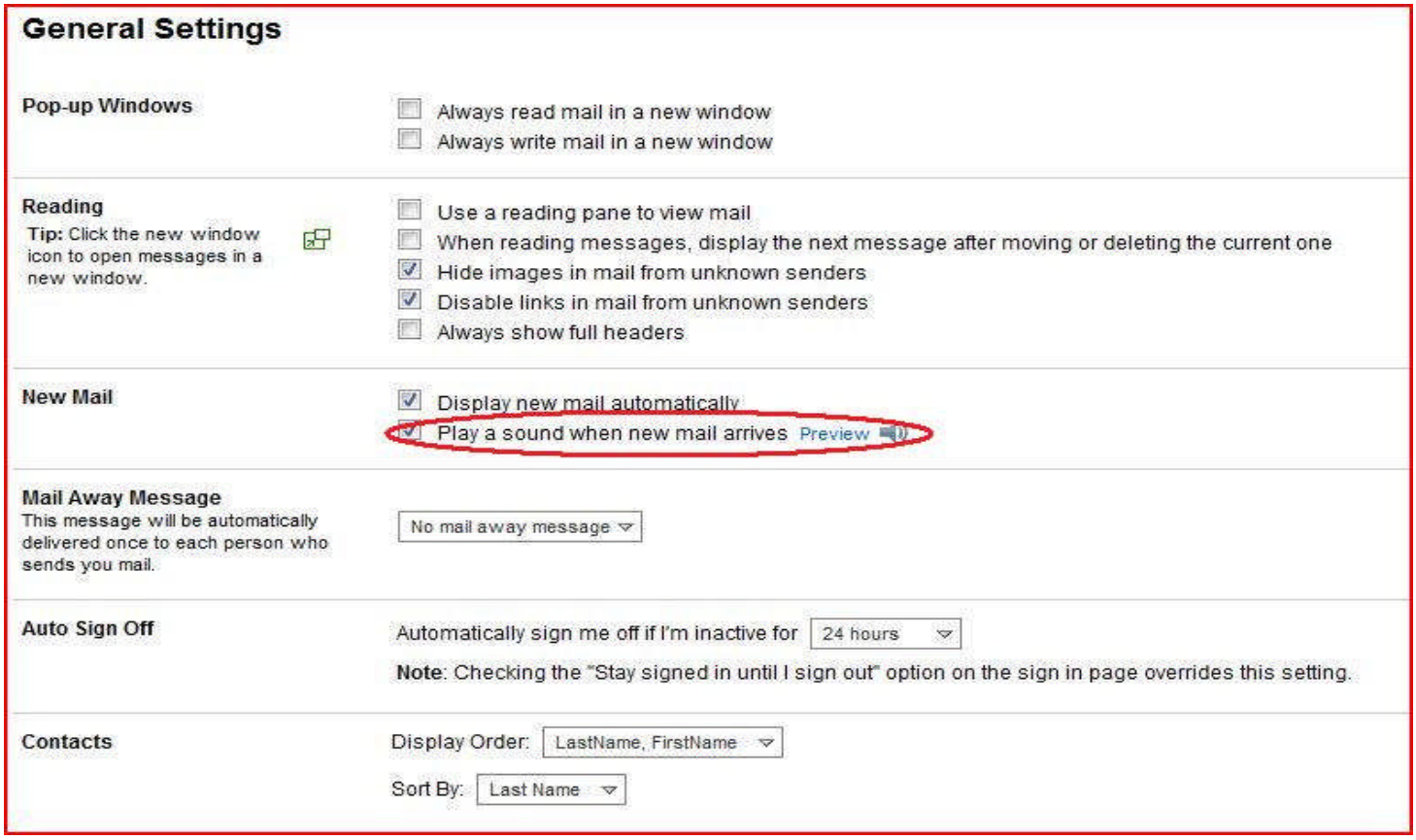
This happens due to "You Got Mail" sound that plays if customer have unread e-mails in their inbox. Disabling this feature resolves the issue with Ulead MP3 Codec v 1.0.18 popup/ error message.

To configure the setting, please perform the following steps:

1. Log in to AOL Mail. On the right side, top corner you will find "Settings" link.



2. Click on “Settings”, and uncheck the “Play a sound when new mail arrives” option.


General Settings
Pop-up Windows
Always read mail in a new window
Always write mail in a new window
Reading
Tip: Click the new window icon to open messages in a new window.
Use a reading pane to view mail
When reading messages, display the next message after moving or deleting the current one
Hide images in mail from unknown senders
Disable links in mail from unknown senders
Always show full headers
New Mail
Display new mail automatically
Play a sound when new mail arrives
Preview
Mail Away Message
This message will be automatically delivered once to each person who sends you mail.
No mail away message
Auto Sign Off
Automatically sign me off if I'm inactive for
24 hours
Note: Checking the "Stay signed in until I sign out" option on the sign in page overrides this setting.
Contacts
Display Order:
LastName, FirstName
Sort By:
Last Name

3. Click on “Save” to complete the step.